



MEDICAL TRANSPORTATION

ONTARIO REGION NON-INSURED HEALTH BENEFITS PROGRAM

To: Sioux Lookout Nursing Stations/Health Centers
Chiefs and Councils/Health Directors
Indigenous Services Canada Partners

From: Cynthia Lucier – Manager, Program Delivery, Northern Operations

Date: October 19, 2018

Notice of reduced accommodations and flight availability during Winter 2018/2019 Months

Due to circumstances outside of our control the Sioux Lookout NIHB program has historically experienced challenges with the availability of flights and hotel accommodations for our First Nations and Inuit clients travelling for medical reasons to Sioux Lookout, ON during December 2018, February and March 2019.

In order to best serve our clients we ask that routine non-urgent appointments be scheduled outside of the dates of December 17, 2018 to Jan 3, 2019, February 8 to 17, 2019 and March 8 to 17, 2019 where possible.

For appointments that can not be rescheduled or those of an urgent or pressing nature, every effort will be made to book travel. Consultation with referring physicians may be required should challenges beyond our control be encountered.

As always, NIHB remains committed to making all travel arrangements a priority as per the needs of the clients. I am confident that through open communication and collaboration we will collectively best serve our NIHB clients during these periods.

Should you have any questions please do not hesitate to contact us.

Warm Regards,

Cynthia Lucier,
Manager, Program Delivery, NIHB Northern Operations

Indigenous Services Canada FNIHB Ontario Region NIHB contacts:

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Sioux Lookout on-Call
Weekends and Holidays 1-807-737-0828
8:00 am to 4:00 pm (CST)

Thunder Bay Discharges
Wequedong Lodge 1-807-625-6039

All Other Discharges 1-807-737-5080
Sioux Lookout First Nations Health Auth.

Afterhours toll free
Monday to Sunday after 4:00 pm (CST)
1-833-MED-TRAV (1-833-633-8728)

Ontario Region Client Information Line
Monday to Friday 1-800-640-0642
7:00 am to 4:00 pm (CST)